In-Home Services

Case Management/Medicaid Waiver

• Case Management provides in-home services for elderly and physically disabled people through Medicaid. This program is an alternative to nursing home placement, assisting people to remain independently in their homes.

• The program coordinates care necessary to maintain health and to promote self-care. Nurses and social workers design a plan with input from the client, family members and doctor to meet the client’s needs.

Personal Touch HomeCare

• Personal Touch Home Care is available privately or through Medicaid and insurance to people who need assistance with activities of daily living. Trained attendants are provided for the care and homemaking needs of individuals at risk of nursing home placement.

• Services can include bathing and grooming assistance, meal preparation, light housekeeping, supervision, transportation, and medicine reminders.

Area Agency on Aging

• The Older Americans Act provides citizens 60 years or older with 2 hours of homemaking, transportation and respite care assistance per month.

Satellite Offices

Lake County
110 Main Street
P.O. Box 132
Polson, MT 59860
Phone: 406-883-3470
Fax: 406-883-3481

Lincoln County
933 Farm to Market Road, Suite B
Libby, MT 59923
Phone: 406-293-2712
Fax: 406-293-2979

Sanders County
Thompson Falls Job Service
2504 Tradewinds Way, #1
Thompson Falls, MT 59873
Phone: 406-827-3472
Fax: 406-827-3327

Overview of Programs

CAP offers a variety of programs to help people and communities build success, and develops new services to address unmet needs. Current program areas include:

• Energy Assistance
• Weatherization
• Senior Home Rehabilitation
• Emergency Shelter Assistance
• Transitional Homeless Apartments
• Housing Counseling
• Section 8 Rental Assistance
• Mutual Self-Help Housing
• Employment & Training
• Case Management
• Personal Care Services
• Financial Education and Asset Building

Addressing Community Needs

At least every two years, Community Action Partnership of Northwest Montana conducts a broad Community Needs Assessment to ensure that the agency stays current with emerging needs in the communities we serve. The process consists of a client survey, and work with area groups such as the United Way and the Comprehensive Economic Development Strategy task force to gather input from other stakeholders. Current programs are evaluated for relevancy in light of the information gathered through this process, and possible new programs are pursued.
Energy Programs

**LIEAP**
- The Low Income Energy Assistance Program (LIEAP or LIHEAP) helps low income households by paying part of their winter heating costs.
- Customers may also be helped by discounts from local utility companies based upon LIEAP eligibility.

**Weatherization**
- The Weatherization Program winter helps reduce high energy costs for LIEAP-eligible households by installing insulation, improving furnace efficiency or replacing furnaces if necessary, and by reducing air leaks.
- Homes are prioritized by the amount of annual income spent on heating bills. Special consideration is given to emergencies, elderly and disabled individuals.

**Energy Conservation**
- The agency provides information, education and materials to assist eligible households in lowering their heating costs.
- Low-cost materials such as plastic for windows, weather-stripe, water heater blankets, roof patch, and caulking are available for "self weatherization" projects.

**Energy Share of Montana**
- Energy Share of Montana is a partnership of citizens, organizations and utility companies which helps Montana families overcome an energy emergency.
- Helps with emergency heating needs caused by situations beyond the family’s control and is used as a last resort for those ineligible for other programs or still in need after other resources are exhausted.

**Energy Ombudsman & Warm Hearts/Warm Homes**
- Provides services that address emergency heating situations, resource referrals, energy tax credit information, and matches community volunteers with energy-related needs.
- Partners with MT Conservation Corps to install energy efficiency materials in the homes of senior citizens.

Employment & Training

**Workforce Investment Act – Adult**
- WIA Adult Program serves participants age 18 and over who are unemployed or underemployed.
- A mix of services such as job assessment, vocational exploration, remedial education, job-skill training, and job search assistance can be used to help people gain or increase employment.

**Workforce Investment Act – Youth**
- The main goal of the program is to keep youth in school or get them back into school, and also emphasizes job placement for those wanting to enter the labor market. Services include objective assessment, skills training, work experience and limited internships.
- The program serves eligible youth aged 14 to 21 years old.

**State Displaced Homemakers**
- People who have been providing unpaid services to family members in the home and who have been dependent either on the income of another family member or public assistance qualify for this program.
- Individually designed programs stress self-image enhancement, career assessment, on-the-job training and job search assistance to help find employment and achieve independence and economic security.

**WoRC**
- The Work Readiness Component (WoRC) of public assistance is designed to promote employment and self-sufficiency.
- WoRC provides intensive individual case management, which includes job search skill, job readiness training, work experience, and a series of classes designed to address barriers to employment.
- The Office of Public Assistance must refer participants.

Housing Programs

**Emergency Shelter**
- The Emergency Shelter program provides a small amount of funding that helps keep families from being evicted and becoming homeless.
- This program also helps with maintenance and operating costs to shelters. NMHR partners with other appropriate agencies in all four counties for the provision of these services.

**Courtyard Apartments**
- NMHR partnered with the City of Kalispell to create 32 apartments for low and very-low income tenants. 16 apartments are managed as permanent housing.
- Sixteen of the units are operated by NMHR as transitional living units for the homeless. Residents are involved in a comprehensive case management and referral program with the ultimate goal of achieving self-sufficiency.

**Rental Assistance**
- The Section 8 Rental Voucher Program helps very low-income families, the elderly, and the disabled to rent housing in the private market. Participants are able to lease privately owned housing, including single-family homes, townhouses and apartments, and are not limited to units located in subsidized housing projects.
- Rentals must meet minimum standards of health and safety. A rental subsidy is paid directly by HUD, the landlord on behalf of the family. The family pays the difference between the actual rent charged by the landlord and the amount subsidized by the program.

**Senior Home Rehabilitation**
- Provides health and safety improvements for fixed-income homeowners 55 years and older. The homeowner can receive an interest-free loan of up to $20,000. The loan doesn’t have to be repaid until the home is sold or the homeowner no longer resides in the home.

Financial Education

**Free To Choose**
- The 10 week family financial literacy course includes a series of classes, budgeting, saving, credit cards, and loans.
- People who complete the class can be matched with a mentor for a year of support, and have access to a small line of credit to help with unexpected expenses and build or rebuild credit.

**Volunteer Income Tax Assistance**
- Free income tax preparation from January through April 15th for low and moderate income individuals and families.
- Volunteer tax preparers are always welcome and are trained and IRS certified.

**Housing Counseling**
- Provides comprehensive housing information and education to first time homeowners on the preparation and steps necessary to buy a home.
- It also assists people who are at risk of foreclosure, and provides reverse equity mortgage counseling for elderly homeowners who need to increase their cash flow.